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United States Senate

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October 20, 2022

The Honorable Louis DeJoy Postmaster General United States Postal Service 475 L'Enfant Plaza SW Washington, DC 20260

Dear Postmaster General DeJoy,

I write to reiterate the pressing need to resolve ongoing personnel shortages in the Bozeman area. While every sector is struggling to hire and retain employees, the United States Postal Service (USPS) is essential to Montanans. I appreciate the efforts of USPS employees in Bozeman and the surrounding communities who have worked tirelessly to maintain service during this difficult time.

As we have discussed in our prior correspondence, many of my constituents are still not receiving timely mail service since this issue developed earlier this year. Some have been unsuccessful in retrieving their mail from USPS facilities in the area due to closures or growing backlog and I have also heard from Bozeman residents who have not received mail in over two weeks. This has created extensive difficulties for small business owners, seniors, and veterans who all rely on the USPS and I urge you to retain staff members in the Bozeman area to answer phone calls and respond to voicemails in a timely manner. These concerns are of particular importance given the upcoming election and several Montanans have contacted me to enquire when their ballots may be delivered. As you know, the USPS is a critical partner in connecting eligible Montana voters with the polls.

I want to commend your recent efforts to recruit new full-time and seasonal employees as the USPS prepares for the election and holiday rush. I was pleased to connect USPS personnel with the Montana State University and facilitate their attendance at last month's career fair. Furthermore, I am grateful to the employees are working diligently to mitigate interruptions caused by staff shortages and applaud their efforts and I urge you to utilize all available means to address these shortages in the Bozeman area and Montana.

Again, I urge you to find a more permanent solution to ensure reliable and consistent service from USPS. Thank you for your consideration and consider me a resource in this process. I remain a steadfast supporter of the USPS and its vital mission across Montana.

Sincerely,

STEVE DAINES United States Senator

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